

The paper deals with the basic trends in the evolution of the modern education system related to the development of information technologies. The problems of implementing e-learning technologies in the context of university education are considered. The prospects of cooperation between educational institutions and commercial organizations in the field of IT-outsourcing to the intensification of the processes of e-learning in Ukraine are investigated. The dynamic of the development of Ukrainian IT-industry is presented.

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Service Desk.

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Outsourcing Review 2008»,

Central and Eastern

European Outsourcing Association (),

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